WI-03514A-13-0111 W-03514A-13-0142

ORIGINAL



OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION, COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION BOCKET CONTROL

Opinion

No. 2013 - 113191

Date: 10/7/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Merna

Conard

Account Name:

Merna Conard

Home:

Street:

Work:

City:

Payson

CBR:

State:

ΑZ

Zip: 85541

is:

Utility Company.

Payson Water Co., Inc.

Division:

Mesa Del Caballo

Contact Name:

Jason Williamson

Contact Phone:

Nature of Complaint:

W-03514A-13-0111 & W-03514A-13-0142 *****

Received the following -

With the economy as hard as it is, families are barely surviving under a tight budget. I can understand a company needing a "cost of living" increase of a fair percentage; however, raising our water bill 125% is not only ridiculous; it should be illegal to force us as loyal customers to have to pay such an increase causing us to have less food on our tables.

We appreciate you serious concern over this matter! *End of Complaint*

Utilities' Response:

Arizona Corporation Commission DOCKETED

OCT 0 7 2013

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control. *End of Comments*

DOCKETED BY

Date Completed: 10/7/2013

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